



Coronavirus Survey Report

Note: Results are based on 20 answers collected from national e-commerce associations, company members and business partners between 17 and 19 March 2020.

Brussels | 19 March 2020



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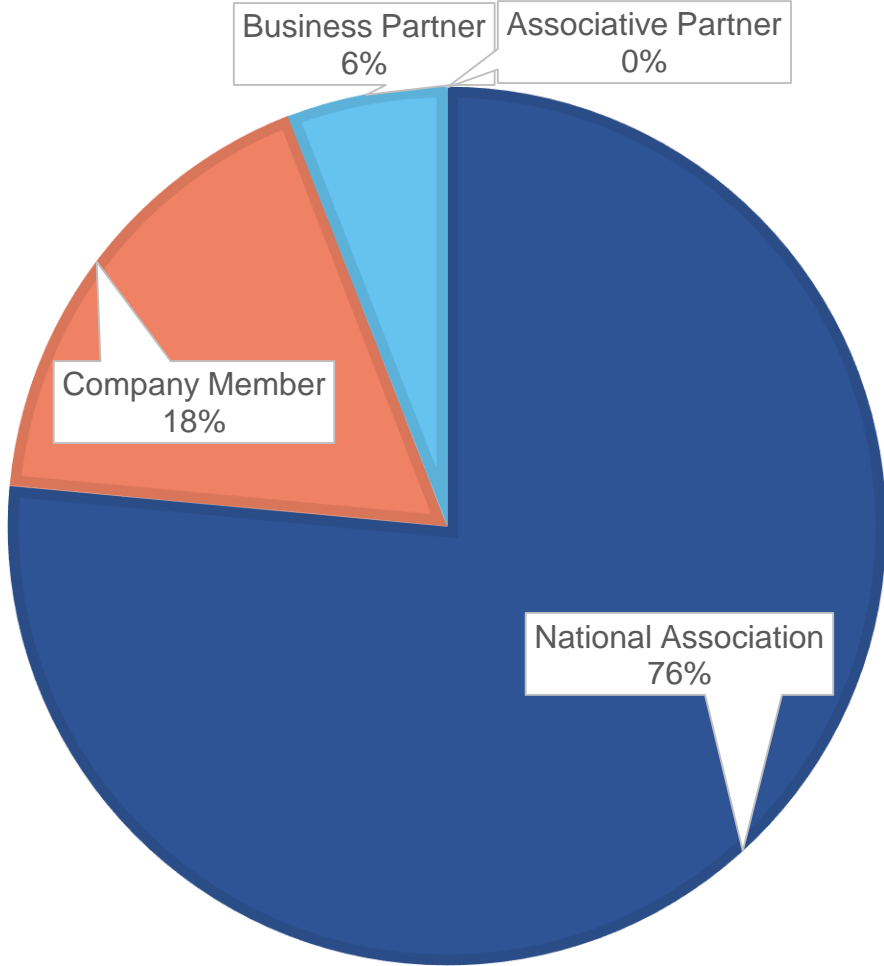


Ecommerce Europe



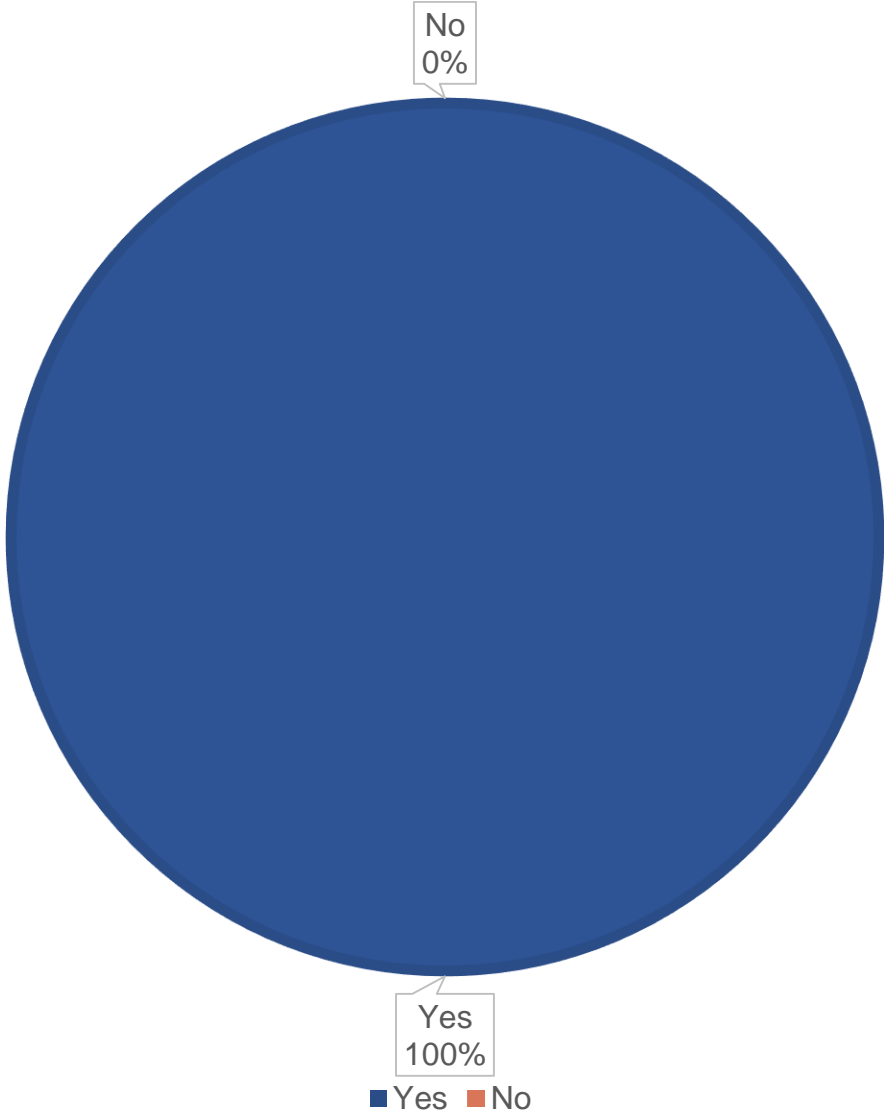
info@ecommerce-europe.eu



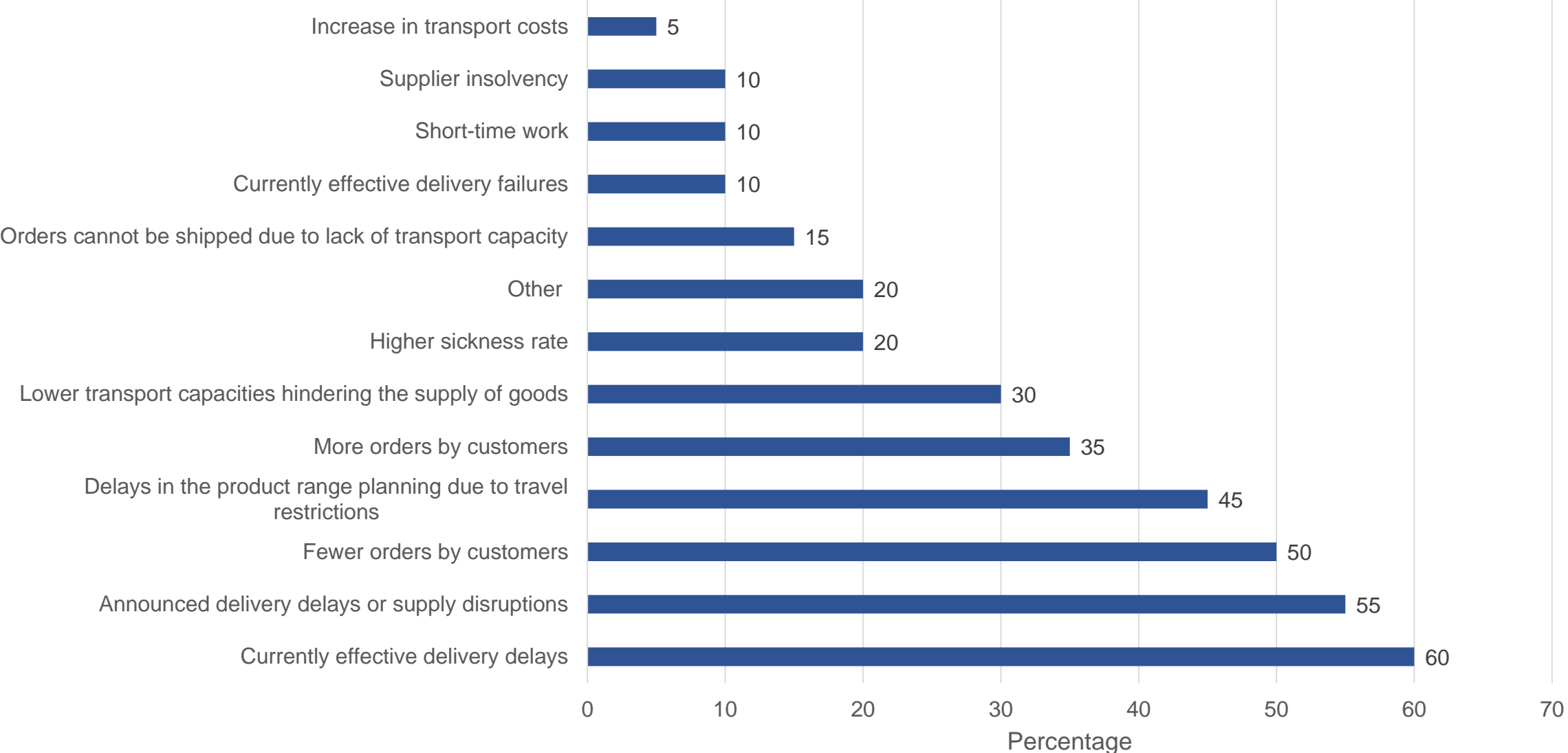


■ National Association ■ Company Member ■ Business Partner ■ Associative Partner

Are the effects of the corona pandemic already impacting you/your members today?



Which concrete effects does the pandemic currently have on you/your members?



Which specific product sector is profiting / suffering from the outbreak? Please specify in general terms



Answers mostly highlight the following:

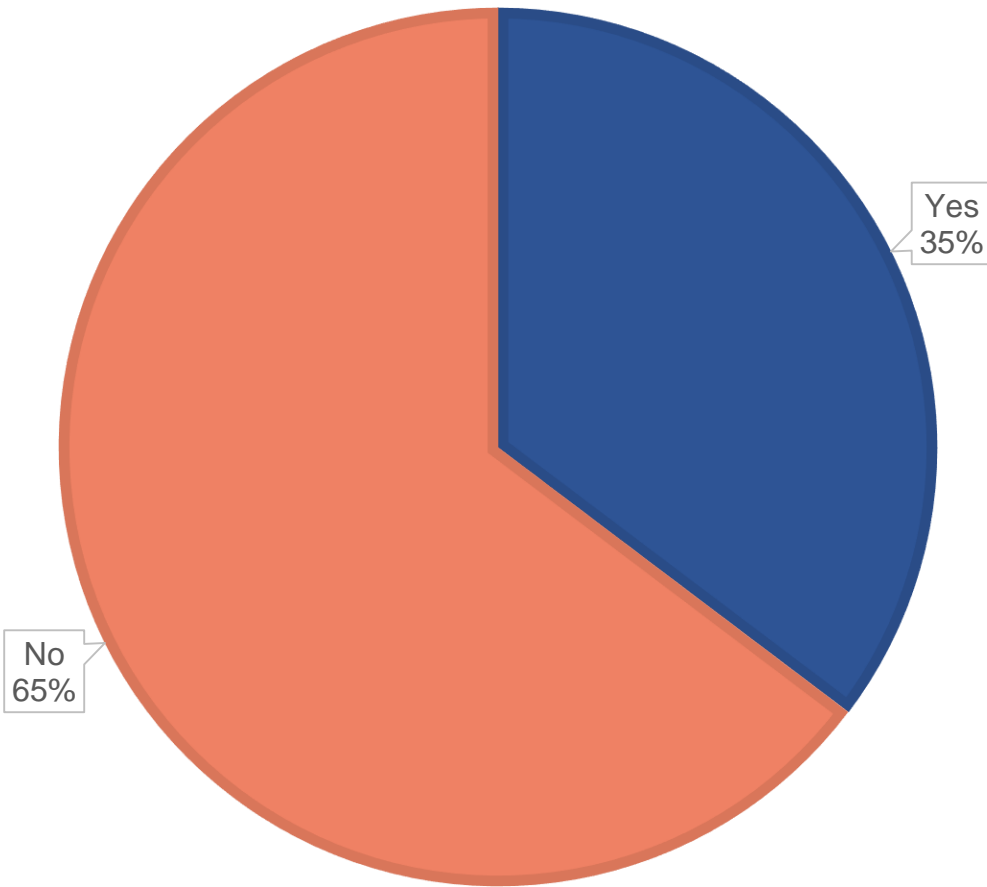
Profiting:

- Healthcare
- Grocery retail
- Consumer electronics

Suffering:

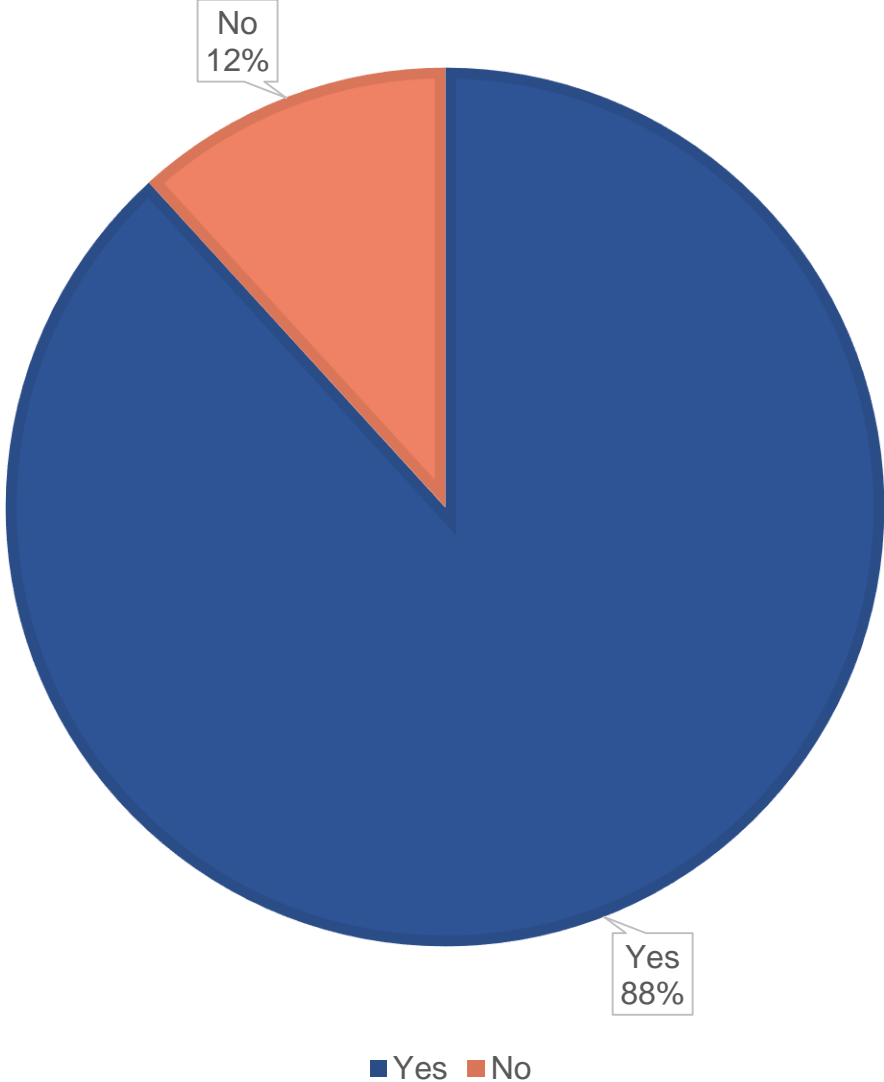
- Tourism
- Transport
- Physical retail
- Event industry

Is there any tension between online and offline retail?

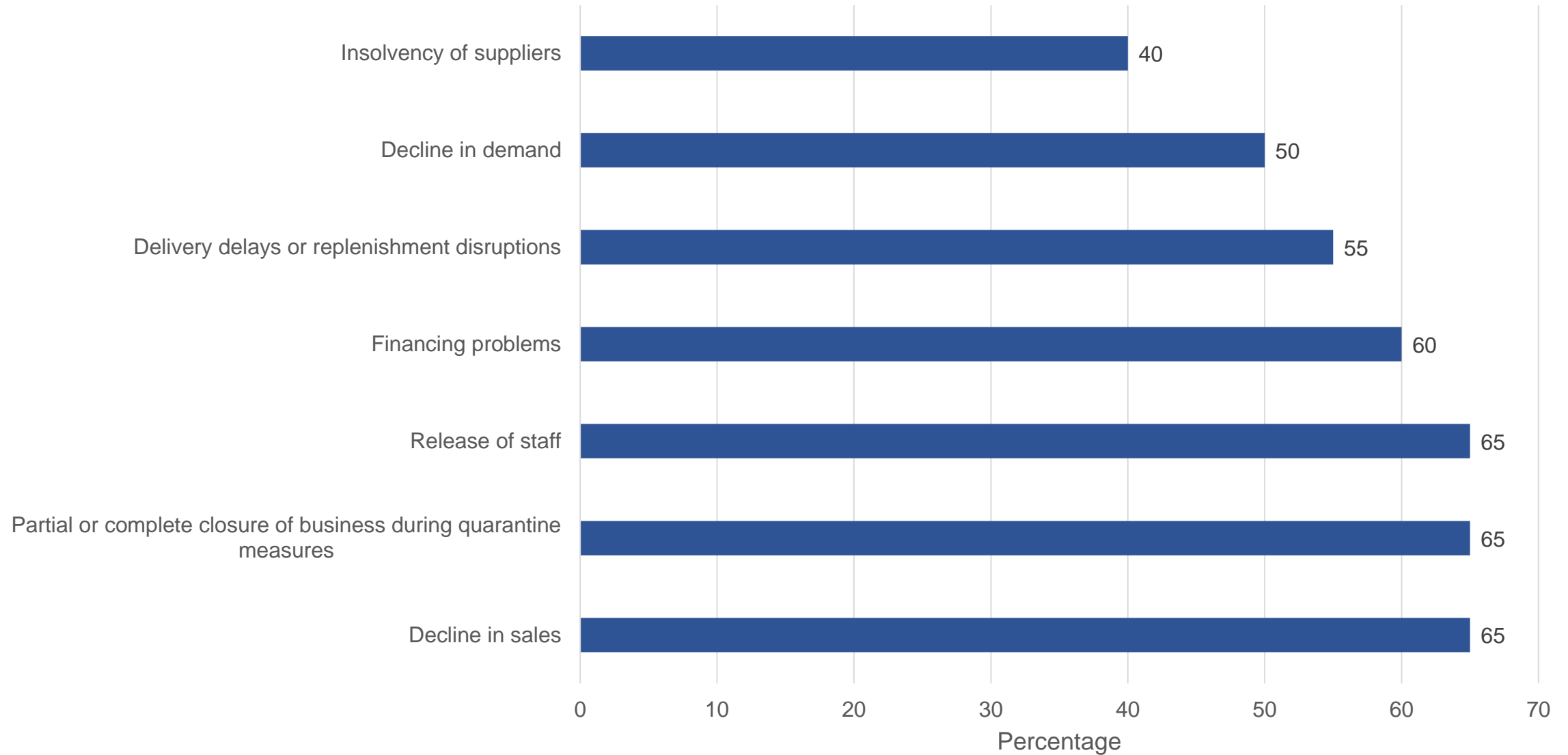


■ Yes ■ No

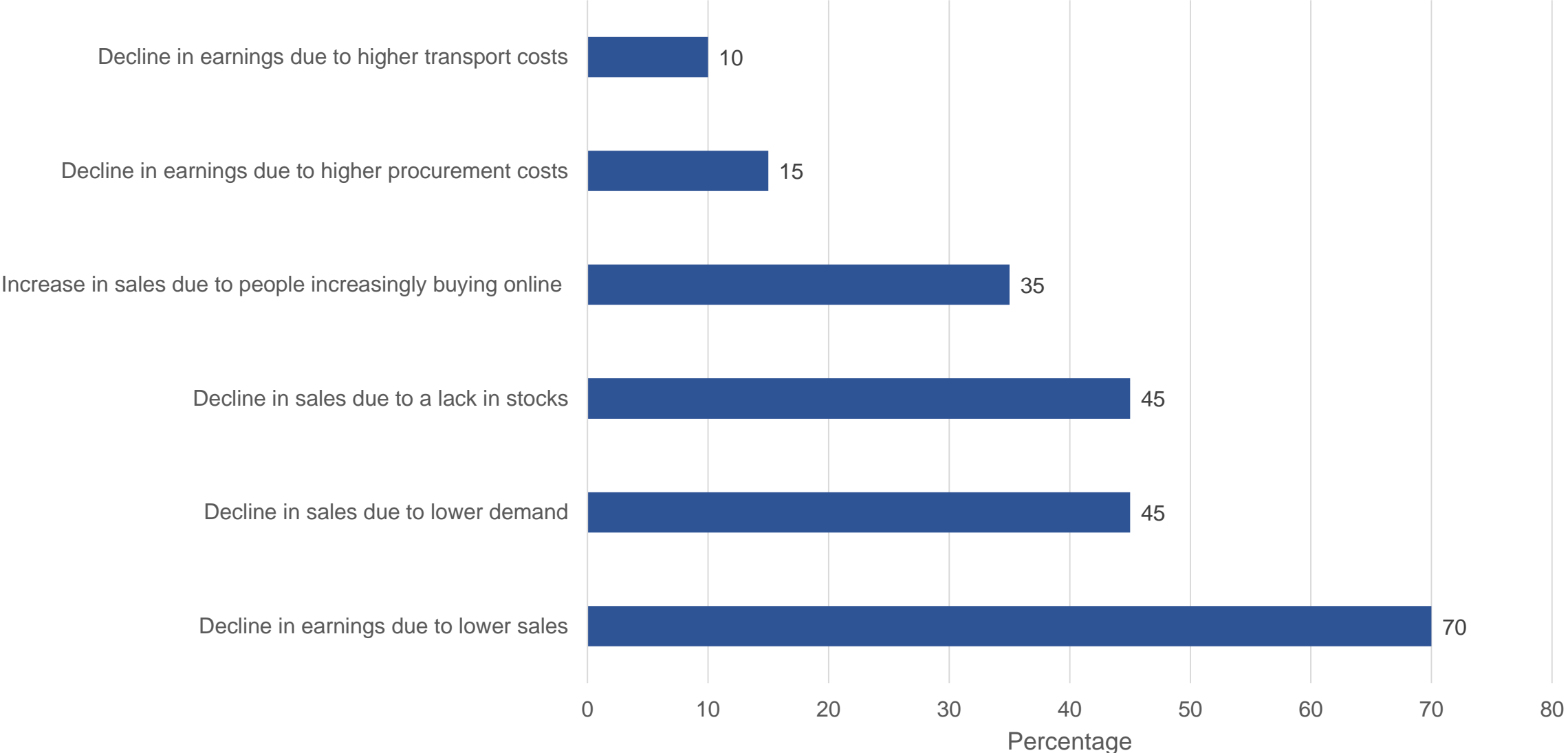
Can packages still be delivered in the current situation in your country?



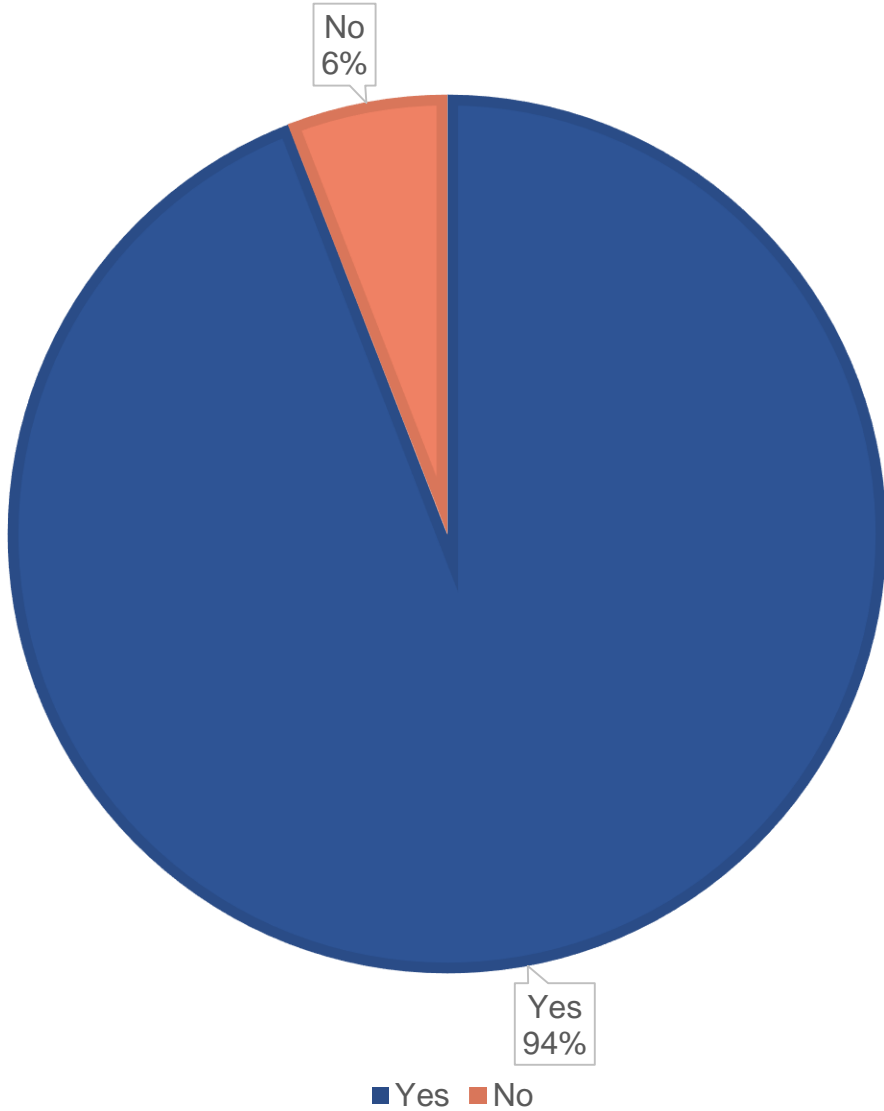
What impact do you expect the pandemic to have on your company/your members in the course of this year?



What financial impact do you expect for the entire year?



Is it still possible to sell products cross-border from your country?



Can packages still be delivered in the current situation outside your country?

